

**THIS IS A SAMPLE OF THE ISAT CONFIRMATION EMAIL YOU SHOULD RECEIVE**

**From:** EmailConfirmations  
**Sent:** Monday, 5 March, 2018 9:35 AM  
**To:** test.candidate@gmail.com  
**Subject:** Prometric Exam Information (Y75SYD5369)

**This is your ISAT ID**

Dear test candidate,

Thank you for scheduling your exam with Prometric, a leading worldwide provider of comprehensive technology-based testing and assessment services. Your appointment request has been received and confirmed.

Included within this e-mail is your official appointment summary. Please retain this information for your records.

Included below are answers to frequently asked questions. Please do not reply to this e-mail. For additional assistance, you may visit our website at [www.prometric.com](http://www.prometric.com).

**Appointment Summary**

To begin your exam, you must enter your Prometric Testing ID: TST091576  
Order Confirmation Number/Document Number: Y75SYD5369

**This is your ISAT ID**

Please confirm the accuracy of this information, as this is how your name will appear on any certificate earned and the address to which all certificates and communication will be sent by your client partner.

Candidate's Name: test candidate  
Candidate Address: XXXXX  
XXXXXXXXXXXXXXXXXXXXX  
XXXXXXXXXX  
Candidate Company: XXXXXXXX  
Candidate Primary Phone: XXXXXXXXXX  
Candidate Email Address: test.candidat@gmail.com

**Exam Details:**

Program Name: ISAT  
Exam Name/Description: International Student Admissions Test 2018  
Exam Number: A6I118  
Exam Language: BRITISH ENGLISH  
Appointment Date: 25 MAR 2018  
Appointment Time: 10:00:00  
Appointment Duration (HH:MM): 3:00

*Please note that the appointment duration may include an exam tutorial and client survey.*

Test Site Code: XXX  
Test Site Address: XXXXXXXXX

XXXXXXXXXX,  
XXXXXXX  
Test Site Phone: XXXXXXXXXXX

**Payment Details:**

Exam Price/Currency: 320.00 USD  
Discount (if any):  
VAT/GST/Sales Tax: 0.00  
Date of Payment/Tax Point: 05 MAR 2018  
Total Amount Paid/Currency: 320.00 USD  
Payment Type: XXXX

**Registration Expiration Date:** XXXXXXX

*Please arrive 30 minutes prior to your scheduled start time. Prometric test centers reserve the right to record all testing sessions. We may record both audio and video of our testing sessions. Additionally, you must have scheduled and completed your exam prior to the expiration date listed above or your payment will be forfeited. Exams paid for with a promotion or voucher may expire earlier. Please review your promotion or voucher for more detail.*

## Frequently Asked Questions

### When do I need to arrive for my exam?

- You should arrive at the testing center at least 30 minutes before the test is scheduled to begin. Tests are given by appointment. On days with no appointments scheduled a center may not be opened. If you have an appointment you can expect the center to open at least 30 minutes before your appointment. Late arrival may result in exam cancellation and fee forfeiture.
- It takes about 3 - 5 minutes per candidate to complete the sign-in process. If you are the 10th person to arrive, it will take us about 30 minutes to start signing you in. If there are questions about your ID, your registration, any of the pretest qualifications, or if you are late, you will be asked to wait until other candidates are signed in. Don't worry! Each test is individually timed; your test will not start until you are signed in and seated.
- Once you have notified the center staff that you are here and ready to test, you can relax and watch the process. We do this all the time, and look forward to our time with you once your turn comes.

### What do I need to bring (and not bring) to my exam?

You will need to bring two (2) forms of identification to the testing site. One must be a current, government-issued photo ID, such as a valid passport or driver's license, with a photo that looks like you. Be sure the names on your ID are displayed the same way it is displayed on your exam record, and that both ID's have a current signature that look like yours.

Acceptable forms of photo identification include:

- Driver's license
- Passport
- Military identification
- Employee identification card



## How do I update my candidate profile?

Please take a moment and confirm that your personal information listed above is accurate, as this is how your name will appear on any certificate earned and the address to which all certificates and communication will be sent. To ensure proper delivery of your exam and all certification materials, Prometric must have accurate and current information. If any information needs to be updated, please visit <http://www.register.prometric.com>, choose "Update Personal Information", then login using your e-mail address and password.

Please note: This address reflects your permanent, home address. To ensure delivery of official correspondence and certification material, you may also provide name and address information in your country's official language.

## Can I contact Prometric with specific questions?

If you have taken your test, plan to take a test with Prometric, or have any other concerns, please follow the appropriate links below to help solve your issues:

- Share a [question](#) or concern about your test  
<http://www.prometric.com/TestTakers/ContactUs/default.htm>
- [Schedule](#), [reschedule](#), or [cancel](#), your exam  
<http://www.register.prometric.com>

Review [Frequently Asked Questions](#) (FAQ)  
<http://www.prometric.com/TestTakers/FAQs/default.htm>