Dear test candidate,

Thank you for scheduling your exam with Prometric, a leading worldwide provider of comprehensive technology-based testing and assessment services. Your appointment request has been received and confirmed.

Included within this e-mail is your official appointment summary. Please retain this information for your records.

Included below are answers to frequently asked questions. Please do not reply to this e-mail. For additional assistance, you may visit our website at www.prometric.com.

Appointment Summary

To begin your exam, you must enter your Prometric Testing ID: TST091576

Order Confirmation Number/Document Number: 000007Y75SYD5369

Please confirm the accuracy of this information, as this is how your name will appear on any certificate earned and the address to which all certificates and communication will be sent by your client partner.

Candidate's Name: test candidate
Candidate Address: XXXXX
XXXXXXXXXXXXXXXXXXXX
XXXXXXXXXX
Candidate Company: XXXXXXX
Candidate Primary Phone: XXXXXXXX
Candidate Email Address: test.candidat@gmail.com

Exam Details:
Program Name: ISAT
Exam Name/Description: International Student Admissions Test 2018
Exam Number: A6I118
Exam Language: BRITISH ENGLISH
Appointment Date: 25 MAR 2018
Appointment Time: 10:00:00
Appointment Duration (HH:MM): 3:00

Please note that the appointment duration may include an exam tutorial and client survey.

Test Site Code: XXX
Test Site Address: XXXXXXX
Test Site Phone: XXXXXXXX

Payment Details:
Exam Price/Currency: 320.00 USD
Discount (if any):
VAT/GST/Sales Tax: 0.00
Date of Payment/Tax Point: 05 MAR 2018
Total Amount Paid/Currency: 320.00 USD
Payment Type: XXXX

Registration Expiration Date: XXXXXXX

Please arrive 30 minutes prior to your scheduled start time. Prometric test centers reserve the right to record all testing sessions. We may record both audio and video of our testing sessions. Additionally, you must have scheduled and completed your exam prior to the expiration date listed above or your payment will be forfeited. Exams paid for with a promotion or voucher may expire earlier. Please review your promotion or voucher for more detail.

Frequently Asked Questions

When do I need to arrive for my exam?

- You should arrive at the testing center at least 30 minutes before the test is scheduled to begin. Tests are given by appointment. On days with no appointments scheduled a center may not be opened. If you have an appointment you can expect the center to open at least 30 minutes before your appointment. Late arrival may result in exam cancellation and fee forfeiture.
- It takes about 3 - 5 minutes per candidate to complete the sign-in process. If you are the 10th person to arrive, it will take us about 30 minutes to start signing you in. If there are questions about your ID, your registration, any of the pretest qualifications, or if you are late, you will be asked to wait until other candidates are signed in. Don't worry! Each test is individually timed; your test will not start until you are signed in and seated.
- Once you have notified the center staff that you are here and ready to test, you can relax and watch the process. We do this all the time, and look forward to our time with you once your turn comes.

What do I need to bring (and not bring) to my exam?

You will need to bring two (2) forms of identification to the testing site. One must be a current, government-issued photo ID, such as a valid passport or driver's license, with a photo that looks like you. Be sure the names on your ID are displayed the same way it is displayed on your exam record, and that both ID's have a current signature that look like yours.

Acceptable forms of photo identification include:

- Driver's license
- Passport
- Military identification
- Employee identification card
Acceptable forms of non-photo identification include:

- Credit card
- Check cashing card
- Social Security cards are NOT considered acceptable forms of identification.

Please note:

- The test will not be delivered without the appropriate form of identification. Prometric Test Center Administrators have the right to refuse seating you for the exam if they are unable to properly identify you.

What not to bring:

- Do not bring notes, pens, pencils, paper, large purses, or backpacks to the test center. Supplies needed for taking the exam will be provided by the test center.
- No cell phones or pagers are allowed in the test room. There are small lockers (12" H x 12" W x 12-18" D) available for candidates to store keys and small purses during the exam.
- There is no secure storage available for large books, bags, or large coats. Prometric cannot accept responsibility for loss or theft of items left in common use areas such as the waiting rooms.

What if I need to cancel or reschedule my exam?

Requests to cancel or reschedule must be made one full business day in advance of your scheduled appointment, by 6:00 PM Eastern Time. If you cancel your appointment prior to the deadline, you may be eligible for a refund, along with a charge for any applicable fees. Cancellations made with less than one full day's notice will not be granted and you will forfeit the testing fee.

You can cancel or reschedule your exam by visiting http://www.register.prometric.com. Choose "Reschedule/Cancel an Exam" then login using your e-mail address and password.

What are the directions to the test center?

Directions to Site XXX:

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How can I Check my Appointment Status?

If you would like to review the status of your appointment, please visit http://www.register.prometric.com. Choose "Candidate History" then login using your e-mail address and password.

What if I forget my Prometric Internet password?

If you forget your Prometric Internet password click on the following link https://www.register.prometric.com/PasswordReminder.asp.

You will be asked to enter your e-mail address or user name, then a new password will be mailed to you at the email address you have on file with Prometric.
How do I update my candidate profile?

Please take a moment and confirm that your personal information listed above is accurate, as this is how your name will appear on any certificate earned and the address to which all certificates and communication will be sent. To ensure proper delivery of your exam and all certification materials, Prometric must have accurate and current information. If any information needs to be updated, please visit http://www.register.prometric.com, choose "Update Personal Information", then login using your e-mail address and password.

Please note: This address reflects your permanent, home address. To ensure delivery of official correspondence and certification material, you may also provide name and address information in your country's official language.

Can I contact Prometric with specific questions?

If you have taken your test, plan to take a test with Prometric, or have any other concerns, please follow the appropriate links below to help solve your issues:

- Share a question or concern about your test http://www.prometric.com/TestTakers/ContactUs/default.htm
- Schedule, reschedule, or cancel, your exam http://www.register.prometric.com

Review Frequently Asked Questions (FAQ) http://www.prometric.com/TestTakers/FAQs/default.htm